

# WARRANTIES AND LIMITATIONS

USG Boral ME following combinations of ceiling system products, as installed in the building nominated overleaf, carry a lifetime warranty from the date of installation (“Warranty Period”). Lifetime is defined as the useful life of the ceiling system up to a maximum of 30 years. USG Boral ME acoustical panel only or USG Boral DONN® grid only, carry a 15 year warranty from date of installation.

## WHAT PRODUCTS ARE COVERED ?

This Warranty covers the standard sizes 1200 x 600 and 600 x 600 mm it includes the following products:

USG Boral ME CLEAN ROOM™	USG Boral ME RADAR™
USG Boral ME SPARTA	USG Boral ME FROST™
USG Boral ME RADAR Ceramic™	USG Boral ME HALCYON™
USG Boral ME CROSS FISSURED	USG Boral ME MARS™
USG Boral ME LOUNA	USG Boral ME LOUNA HICAC
USG Boral ME METAL FACE	USG Boral ME PERFORATED / USG Boral ME DONN® DX 24 mm Exposed Grid
USG Boral ME SONATA	USG Boral ME PEDESTAL / USG Boral ME DONN® Centricitee 15 mm Exposed Grid
USG Boral ME OLYMPIA Micro™ ClimaPlus	USG Boral ME SANDRIFT™ / USG Boral ME DONN® DXF Fine Line Grid
USG Boral ME OLYMPIA II™ ClimaPlus	USG Boral ME TAIGA HYGIENE

## WHAT DOES THIS WARRANTY COVER ?

This Warranty covers the owner (and subsequent owners) of the building nominated overleaf in which the products are installed for the Warranty Period.

Product defects caused by faulty materials, manufacturing workmanship and failure to meet product specifications issued by USG Boral ME in effect at the time of installation.

The nominated ceiling panels shall withstand normal climatic conditions including high temperature and humidity without visible sagging, warping or shrinking, or delamination of finished surfaces, provided that the panels are installed in normal occupancy conditions for which they are intended and within current environmental conditions of the product.

## What Will USG Boral ME Do ?

USG Boral ME at our election will replace or repair the defective product or, refund or credit an amount equal to the purchase price of the defective products and transportation net of all taxes, charges or other levies paid. This constitutes USG Boral ME’s entire liability.

## WHAT DOES THIS WARRANTY NOT COVER?

This Warranty does not cover defects arising from a failure to comply with USG Boral ME’s printed Guidelines, Limitations, Specifications, Installation Instructions and Standards, before, during and after installation. In particular the Warranty does not cover damage to the products arising from:

- Abnormal climatic conditions outside the products specification.
- Exterior applications.
- Chemical fumes\*, corrosive substances, freezing temperatures or vibration.
- Ceiling panels used to support any other materials or fixtures such as lights, air conditioning grilles, insulation (which are above maximum Back loading limitations), signs etc.
- Ceiling panels installed on furring strips, or if nails, staples or adhesives have been used in the installation process.
- Damage by fire, water (including condensation) or other elements of nature or act of God.
- Accidents, abuse, neglect deterioration by chemical action, damage during shipment, storage, installation or used for purposes other than for which they were designed.
- Other components in the ceiling systems not manufactured by USG Boral ME Interiors such as hanger wires, fasteners, accessories.
- Alteration or removal of products without the prior approval of USG Boral ME Interiors or attempts to repair any defective products.
- Warpage or sag occurrence due to panels kept outside the box in standing position or panels with edge details inappropriately cut and installed at perimeter without being field rabbited.

\*Radar Ceramic™ ClimaPlus will withstand corrosive chemical fumes

## ALSO THIS WARRANTY DOES NOT COVER:

- Costs of removal or installation of products
- Cost of removal of damaged or installed faulty product
- Any direct, indirect or consequential damage or loss of any nature

## IF YOU HAVE A PROBLEM?

USG Boral ME will only accept claims in writing made in accordance with this warranty, and

- within the Warranty Period, and
- within 30 (thirty) days from the date the problem was, or by reasonable inspection should have been, discovered, and
- with proof of installation (to assist, fill out details below)

You must keep any products that are alleged to be defective for our inspection and you must not attempt to alter, repair or remove these products.

## OTHER LEGAL RIGHTS:

This Warranty is not part of a contract between USG Boral ME and the building owner. USG Boral ME shall not be bound by any unauthorized warranty given by the seller of the products or the contractor. It does not exclude, limit, restrict or modify the rights and remedies available to the building owner, or the liability of the seller or contractor, under any statute or other laws in respect of the products and, in particular, when the goods are supplied to the final Consumer

## PROJECT DETAILS:

**NAME :** \_\_\_\_\_

**ADDRESS:** \_\_\_\_\_

**COUNTRY:** \_\_\_\_\_

**OWNER :** \_\_\_\_\_

## LIFETIME / 15 YEAR CEILING SYSTEM WARRANTY

### PRODUCT :

Panel : USG Boral ME 00 x 00 x 1 mm ..... m<sup>2</sup>

Grid : USG Boral ME DONN® 00 x 00 mm ..... m<sup>2</sup>

**DATE OF INSTALLATION:** ..... 20 .....

### CEILING SYSTEMS CONTRACTOR:

**NAME :** \_\_\_\_\_

**ADDRESS:** \_\_\_\_\_

**SIGNATURE:** \_\_\_\_\_

**TITLE :** \_\_\_\_\_

**DATE :** \_\_\_\_\_

### WARRANTY COPIES:

BUILDING OWNER

CEILING CONTRACTOR

USG BORAL ME